

# Terms and conditions for Mitolo Group – Tasting Australia Ticket Giveaway – April 2024

---

## Terms & Conditions

### General

1. This promotion is conducted by Mitolo Group Pty Ltd (ABN 58 076 809 982) t/a Mitolo Family Farms (the **Promotor**).
2. Entry is open to Australian residents who are aged 18 or over.
3. Directors, officers, management and employees of the Promotor or any companies (and their immediate families) who assist the Promotor in running the promotion are not permitted to enter the promotion.
4. The Promotion commences on Tuesday 2<sup>nd</sup> April 2024 at 8.00am ACST and entries close at 11.59pm ACST on Tuesday 23<sup>rd</sup> April 2024 (**Promotional Period**).
5. To be eligible for entry to the promotion, you must enter your details online at <https://mitolofamilyfarms.com.au/tasting-australia-ticket-competition-2024>
6. Entries are limited to one per person, per day.
7. Each entrant acknowledges that the Promotor gives no assurances as to the availability or quantity of the Product in any Participating Store from time to time during the Promotional Period.
8. Each entrant acknowledges that this promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram. In participating in this promotion entrants are providing information to the Promoter and not to Facebook or Instagram. To the extent permitted by law, each entrant releases Facebook and Instagram from any and all liability in relation to this promotion.
9. Entrants acknowledge the Promoter may use their personal information, during the Promotional Period and afterwards, in any manner the Promoter sees fit including to encourage others to enter the promotion on Facebook or Instagram or via an electronic message to the Mitolo Family Farms database and to conduct and manage the promotion.
10. By entering, you consent to the Promoter keeping your personal information on its database to use for the purpose of sending you promotional and marketing material in the future, including contacting you by electronic messaging (ACT residents excluded. The personal information of ACT residents will only be collected for purposes necessary for the conduct of the promotion).
11. The Promotor may, at any time, require you to produce documentation to establish to the Promoter's satisfaction in the validity of your entries. Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
12. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant whom the Promoter believes either has tampered with the entry process, or has submitted an entry otherwise than in accordance with these conditions of entry.
13. If any dispute arises between you and the Promoter concerning the conduct of this promotion or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and respond to you fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this promotion is final.
14. This promotion is authorised under SA electronic drawing system approval number 1224.
15. By entering this promotion, you accept these terms and conditions.

## Prizes

16. There is 1 prize available comprising 2 x tickets to Tasting Australia presented by RAA Travel, Town Square Dining Galleries dinner, HIGH STEAKS on Friday 3rd May 2024 at 7pm. All food and drinks associated with the dinner are included.
17. Total value of this prize is \$900
18. There will be one draw (**Draw**) to determine the prize winner, which draw will occur by way of random computerised draw facilitated by **TPAL Electronic Draw System** <https://www.randomdraws.com/au/> commencing at 9.00am (ACST) on Wednesday 24<sup>th</sup> April 2024.
19. The winner will be notified within seven days of the Draw via email. The prize and the winner of the prize will also be listed on the Promoter's website for a reasonable period of time (at least seven days after the day on which the promotion was drawn).
20. The prize is not transferable and is not redeemable for cash.
21. The prize will be emailed to the winner's nominated email address provided with their entry prior to the event.
22. The prize must be claimed and fulfilled at the event on Friday 3rd May 2024 at 7pm. If the prize is unable to be claimed at this time, it will be forfeited.
23. The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner by the use of the prize.
24. The Promoter accepts no responsibility for late or misdirected entries or other communications. The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches or viruses. If such problems arise, then the Promoter may (where necessary with the approval of the relevant authority) modify, cancel, terminate or suspend the promotion.