

Terms and conditions for Mitolo Group – Tasting Australia Ticket Giveaway – April 2026

Terms & Conditions

General

1. This promotion is conducted by Mitolo Group Pty Ltd (ABN 58 076 809 982) t/a Mitolo Family Farms (the **Promotor**).
2. Entry is open to Australian residents who are aged 18 or over (excluding Tasmania, ACT & Western Australia). Entrants must be able to travel on the specified event dates.
3. Directors, officers, management and employees of the Promotor or any companies (and their immediate families) who assist the Promotor in running the promotion are not permitted to enter the promotion.
4. The Promotion commences on Monday 23rd March at 8.00am ACST and entries close at 11.59pm ACST on Thursday 23rd April 2026 (**Promotional Period**).
5. To be eligible for entry to the promotion, you must enter your details online at <https://mitolofamilyfarms.com.au/tasting-australia-competition-2026>
6. Entries are limited to one per person, per day.
7. Each entrant acknowledges that the Promotor gives no assurances as to the availability or quantity of the Product in any Participating Store from time to time during the Promotional Period.
8. Each entrant acknowledges that this promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram. In participating in this promotion entrants are providing information to the Promoter and not to Facebook or Instagram. To the extent permitted by law, each entrant releases Facebook and Instagram from any and all liability in relation to this promotion.
9. Entrants acknowledge the Promoter will collect and use your personal information to run this promotion, verify eligibility, contact winners, deliver prizes, and comply with legal requirements. We handle your information in line with our Privacy Policy [<https://mitolofamilyfarms.com.au/wp-content/uploads/2026/01/The-Mitolo-Group-Policy-Privacy.pdf>].
10. If you choose to opt in (by ticking the box), we will add your details to our marketing list to send you updates and offers from Mitolo Family Farms by email/SMS. You can unsubscribe at any time by using the link in our messages or by contacting us at enquiries@mitolofamilyfarms.com.au. Consent is not a condition of entry.
11. We collect your name, contact details and entry information directly from you to run the promotion and (if you opt in) to send marketing. Some service providers that help us operate the promotion or send communications may be located outside Australia, and we take steps required by the APPs before any overseas disclosure. For more details, including how to access or correct your information or make a complaint, see our Privacy Policy.
12. The Promotor may, at any time, require you to produce documentation to establish to the Promoter's satisfaction in the validity of your entries. Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
13. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant whom the Promoter believes either has tampered with the entry process, or has submitted an entry otherwise than in accordance with these conditions of entry.
14. If any dispute arises between you and the Promoter concerning the conduct of this promotion or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and respond to you fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this promotion is final.
15. This promotion is authorised under SA electronic drawing system approval number 1224.
16. By entering this promotion, you accept these terms and conditions.

Prizes

17. There is 1 prize available comprising:
 - a) 2 x flights to Adelaide on Friday 15th May for 2 people from their nearest capital city
 - b) accommodation for 2 nights at the Adelaide Marriot Hotel (one room only)
 - c) 2 x tickets to Tasting Australia presented by Journey Beyond, Town Square Good Neighbour dinner, Victor Liong X Trinh Richards on Saturday 16th May 2026 at 7pm (valued at \$150 each).
 - a) INCLUSIONS – All food and drinks associated with the dinner and lunch are included:
 - i. Food: Three course lunch
 - ii. Beverages: One welcome drink, additional beverages available for purchase
 - d) 2 x tickets to Tasting Australia presented by Journey Beyond, Town Square Good Neighbour – Sunday Roast lunch on Sunday 17th May 2026 at 12.30pm (valued at \$85 each).
 - a) INCLUSIONS – All food and drinks associated with the dinner and lunch are included:
 - i. Four course dinner with welcome drink. Additional drinks available for purchase.
18. Estimated prize value is approximately \$1,200 - \$1,500 AUD per person (\$2,400 - \$3,000 total prize), based on return economy flights from an Australian capital city (excluding Tasmania, ACT & Western Australia) to Adelaide and two nights' accommodation at the Adelaide Marriott Hotel in May 2026, plus 2 x tickets to the 2 x events. Actual costs may vary depending on departure location, airline pricing, hotel availability and travel dates.
19. There will be one draw (**Draw**) to determine the prize winner, which draw will occur by way of random computerised draw facilitated by **TPAL Electronic Draw System** <https://www.randomdraws.com/au/> commencing at 9.00am (ACST) on Friday 24th April 2026.
20. The winner will be notified within seven days of the Draw via email. The prize and the winner of the prize will also be listed on the Promotor's website for a reasonable period of time (at least seven days after the day on which the promotion was drawn).
21. The winner's travel companion must also be aged 18 or over.
22. If the winner cannot be contacted within 7 days, the Promoter reserves the right to conduct a redraw using the same draw method.
23. The prize is not transferable and is not redeemable for cash.
24. The prize will be emailed to the winner's nominated email address provided with their entry prior to the event.
25. The prize must be claimed and fulfilled at the event on Saturday 16th May 2026 at 7pm and Sunday 17th May 2026 at 12.30pm. If the winner is unable to attend the event on the specified dates, the prize will be forfeited. No alternative dates, cash or substitute prizes will be offered.
26. The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner by the use of the prize.
27. The Promoter is not responsible for any delays, cancellations, changes or rescheduling of flights, accommodation or event components. Any such changes are at the discretion of the relevant travel or event providers.
28. The Promoter accepts no responsibility for late or misdirected entries or other communications. The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches or viruses. If such problems arise, then the Promoter may (where necessary with the approval of the relevant authority) modify, cancel, terminate or suspend the promotion.